

Supplier Questions

1. Will we still be paid for goods and services we provided before Nortel filed under CCAA/Chapter 11/Administration?

In general, the creditor protection process allows Nortel to pay for goods and services provided on or after January 14, 2009.

With respect to claims for products or services provided before January 14, 2009, in the current circumstances we are unable to make such payments.

Nortel sincerely regrets any hardship this may cause.

In general, such claims will be dealt with by the relevant court process later in the proceedings.

Suppliers should consult their own advisers on this matter

2. Will we have to file with the Court to receive payment of "pre-petition claims?"

All creditors will be contacted in due course regarding the claims process.

3. How do I get additional information?

We encourage you to contact your supplier representative or 1-800-4-NORTEL for further information.